



October 26, 2011

**VIA ELECTRONIC FILING**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington D.C. 20554


RE: ***EX PARTE - Conference Call***

Structure and Practices of the Video Relay Service Program  
CG Docket No. 10-51

Dear Secretary Dortch:

On October 12, 2011, Wesley N. Waite, Sr, CEO BIS Relay, David Birnbaum, President BISRelay, Ashur Kalb, Executive Vice President General Counsel BISRelay and Katrina Thibodeaux, Vice President, BISRelay spoke by telephone with Sharon Lee, Andra Cunningham and Rhonda Lien of the FCC Enforcement Bureau. The purpose of the call was to discuss the Citation that was issued on September 29, 2011.

Respectfully submitted

  
Wesley N. Waite, Sr.  
CEO  
BISRelay